|            | NOTICE OF APPEAL FROM   | THE EXAMINER TO THE  | tion of information unless it displays a valid OMB control number  Docket Number (Optional) |                       |
|------------|---|--|---|-----------------------|
|            | BOARD OF PATENT APPEALS AND INTERFERENCES 00-4064   |  |   |                       |
|            |   | In re Application of<br>Joshua BERS  | CEN   | HECTIVE<br>THAL PAX ( |
| Af OTELINE |   | Application Number   |   | IAN 1 7 2             |
|            | .1 00000093 072347 09845486   | Application Number 09/845,486  | Filed April 30, 2001  |                       |
| 601 50     | 00.00 DA  | For SYSTEMS AND METHODS FOR PROVIDING AUDIO INFORMATION TO SERVICE AGENTS          |   |                       |
|            |   | Art Unit   | Examiner  |                       |
|            |   | 2642 - Confirmation No. 2345   |   |                       |
|            | Applicant hereby appeals to the Board of Patent Appeals and Interferences from the last decision of the examiner.  The fee for this Notice of Appeal is (37 CFR 1.17(b)) \$ |  |   |                       |
|            | is enclosed. (Form PTO/Si   | 3/96)  | Joel Wall, Esq. Typed or printed name   |                       |
|            | Registration number   |  | (070) 7:5 :55   |                       |
|            | x attorney or agent acting unde   | r 37 CFR 1.34(a).  | (972) 718-4800<br>Telephone number  | ——                    |
| ٠          | Registration number if acting un  |  | January 17, 2006  |                       |
|            | NOTE: Signatures of all the inventors of<br>Submit multiple forms if more than one s  | r assignees of record of the entire interest of signature is required, see below*. | or their representative(s) are required.  |                       |
|            | *Total of 1 forms are submitted.  |  |   |                       |
|            | CERTIFICATE OF MAILING/TRANSMISSION (37 CFR 1.8(a))   |  |   |                       |
|            | <u> </u>  |  |   |                       |



## **Intellectual Property Law Group**

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Examiner: H.A. AGDEPPA Group Art Unit: 2642 Specialist – Intellectual Property

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## **FORMAL SUBMISSION OF:**

1) Notice of Appeal

Title:

SYSTEMS AND METHODS FOR PROVIDING AUDIO INFORMATION TO

**SERVICE AGENTS** 

Serial No.

09/845,486

Filing Date:

April 30, 2001

First Named Inventor:

Joshua BERS

Atty. No.

00-4064

Customer Number:

32127

## **CERTIFICATE OF FACSIMILE TRANSMISSION**

I hereby certify that the above-referenced documents are facsimile transmitted to the Patent and Trademark Office on the date shown below.

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Christian R. Andersen

Date of Transmission: January 17, 2006